

We Want You To Know

Hospital Hours

Doctors' hours by appointment only.
Monday - Friday ~ 8:00am - 8:00pm
Saturday ~ 8:00am - 5:00pm
Sunday ~ Closed

Appointment Policy

We highly recommend scheduling an appointment with a doctor. We can usually accommodate same day or next day appointments. When necessary, we will do our best to accommodate walk-ins and urgent care cases.

Treatment Plans

We are happy to provide you with a written treatment plan for any services to be performed.

Heart of Chelsea Website

The Heart of Chelsea Website has further details on the services we provide, along with many informative medical articles for your cat or dog. Please check back often for up-to-date information.

Pharmacy - In-house and Online

Heart of Chelsea Animal Hospital has a full service in-house pharmacy stocked with medications our doctors commonly prescribe. Alternatively, we can deliver most of your pet's prescription and preventative medications directly to you. Just visit our website and click VetStoreRx.

Pet Health Insurance

We recommend all our clients choose the best insurance for their pet. Visit www.petinsurancereview.com to help you decide which insurance company is the right fit for you and your pet.

Emergency Services

We have a veterinarian on call until 10:00pm to assist you with any urgent medical questions. After 10:00pm, calls are directed to a 24 hour emergency service provider. Please do not hesitate to call if you're concerned.

Payment and Fees

It is our policy that payment is made in full at the time services are rendered. We accept all major credit cards, debit cards and cash. No personal checks.



"Complete veterinary care for the lifetime of your pet, with a neighborhood feel, where everyone leaves satisfied."

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www.heartofchelsea.com



Delivering Quality Veterinary Care

At Heart of Chelsea Animal Hospital we are committed to providing comprehensive, quality care for each patient to enhance their well-being and quality of life. Our compassionate, knowledgeable and professional team, utilizes state of the art technology, and is continually implementing the latest in cutting edge medical practices.

Combining western conventional medicine and ancient eastern traditions, we provide the most appropriate means of medical care for your pet, striving to find the balance all living creatures require in order to enjoy a peaceful, wholesome and healthy life.

Professional Services –

- Acupuncture
- Behavioral Medicine
- Complete Dental Care
- Digital Radiology and Dental Radiology
- General Surgery
- Health/Wellness Exams
- Herbal Medicine
- Homeopathy
- In-house Diagnostics
- International Travel
- Microchipping
- Nutritional Counseling
- Pharmacy
- Prescription Diets
- Radiosurgery
- Ultrasound
- Vaccinations/Vaccine Titrers

Our Professional Staff –

Dr. Marc Siebert is the Owner and Medical Director of Heart of Chelsea Animal Hospital. A native of New Jersey, Dr. Siebert opened Heart of Chelsea in 1999. He attended Rutgers University and received a Bachelor's Degree in Environmental Science in 1987. He continued his education at the University of Pennsylvania College of Veterinary Medicine and was awarded his Veterinary Medical Doctorate in 1993. Dr. Siebert is also a certified veterinary acupuncturist with the International Veterinary Acupuncture Society; in addition, he is a U.S. Department of Agriculture-accredited veterinarian.



Dr. Jennifer Gabriele is the hospital's expert in herbal medicine. A native of Queens, Dr. Gabriele attended the University of California-Davis and received her Bachelor's Degree in Animal Science in 1996. Following her undergraduate studies, she attended Ross University College of Veterinary Medicine and was awarded her Doctorate of Veterinary Medicine in 2001. She maintains professional interests in internal medicine and surgery, and has received her continuing education certification in herbal medicine from Tufts University.



Dr. Allan Nguyen began practicing medicine at Heart of Chelsea Animal Hospital in 2004. Dr. Nguyen hails from California and attended California State University Polytechnic in Pomona. He received his Bachelor's Degree in Animal Science in 1997 and completed his veterinary studies at Ross University School of Veterinary Medicine. Dr. Nguyen was awarded his Doctorate of Veterinary Medicine in 2001, and his professional interests include soft-tissue surgery and client education. Dr. Nguyen is certified in veterinary acupuncture.



Dr. Rebecca S. Padró grew up outside Philadelphia. She attended Boston College and received her Bachelor's Degree in Bio-Psychology. She continued her education at the University of Pennsylvania College of Veterinary Medicine where she was awarded her Veterinary Medical Doctorate in 2004. Dr. Padró's professional interests include veterinary pediatrics, client education and emergency medicine.



AAHA Accreditation

Heart of Chelsea Animal Hospital is a proud member of the American Animal Hospital Association (AAHA), and has been since 2006. We regularly undergo inspections by AAHA to ensure compliance with their high quality standards of care. These standards cover nearly every aspect of our hospital, including surgery, pharmacy, laboratory, exam facilities, pet health records, cleanliness, dental and nursing care, diagnostic imaging, and anesthesiology. Approximately 15 percent of animal hospitals in North America are accredited. AAHA standards are recognized around the world as the benchmark for quality care in veterinary medicine.



Our Modern Facility

Our hospital boasts complete surgical and dental facilities, multiple exam rooms, pharmacy and an isolation room. We utilize the latest technologies and protocols in every area, enabling us to provide the highest quality care for your pet. Whether you are a new pet parent or have been for many

years, we are here to diagnose and treat your pet, while educating and supporting you along the way.

New Puppy and Kitten Exams

Bringing a new puppy or kitten into your life can be both exciting and stressful! We recommend making an appointment with one of our veterinarians within the first few weeks of ownership. This will help to ensure your pet is healthy and on track for one of the most crucial times in your pet's life. Priorities include proper vaccinations, heartworm prevention, flea and tick control, training and housebreaking, and diet. We also offer a Puppy Play Group for pre-vaccinated puppies.



Routine Health Care

Our veterinarians recommend a complete physical examination for your pet at least once a year. These visits typically include a thorough physical exam, heartworm blood test, blood profile to check internal organ function and a microscopic fecal examination to check for intestinal parasites. To determine your pet's current immune status to specific contagious diseases, antibody titers are performed and vaccination boosters are given only when necessary.

Annual examinations give your veterinarian an opportunity to develop a picture of your pet's overall health. They are also essential in spotting problems before they become serious health issues.



Quality Medicine Compassionate Care



Vaccinations

Vaccines create antibodies that help protect your pet from disease. Up-to-date vaccinations play a large part in keeping your pet healthy and free from disease. Our veterinarians tailor a vaccine protocol specific to your pet based on lifestyle and immune status. Rabies vaccination is required by New York State law for both cats and dogs.

Senior Wellness Pet Care

As pets age, there are a variety of diseases and conditions they can face such as weight and mobility changes, kidney disease, thyroid imbalance and many others. Some pets may show outward signs of common geriatric diseases, others may not. This is one of the reasons we recommend our senior patients are examined twice a year, and more extensive blood and urine profiles be performed at the same time.



Surgery and Anesthesia

Heart of Chelsea Animal Hospital utilizes the latest veterinary technology and protocols during all anesthetic procedures to facilitate your pet's speedy recovery. Whether your pet is six months old and coming in for their spay or neuter, or five years old and in need of dental services, we take all the necessary precautions to ensure we have vital information on your pet before they undergo anesthesia. This includes a complete physical exam, an electrocardiogram (ECG), and a diagnostic blood panel. We take pride in providing you with the safest and highest quality medicine.

We offer a full range of elective, emergency and soft tissue surgeries. If your pet requires surgery, our doctors will make sure you understand all aspects of the events to come, and discuss all options available to you.



Dental

The number one health problem diagnosed in cats and dogs over 4 years of age is periodontal disease. Dental disease puts stress on your pet's immune system and can lead to serious liver, kidney and heart disease. We provide an extensive dental care program. Ultrasonic scaling is performed above and below the gum line, followed by a thorough polishing.



BEFORE



AFTER

Animals that have had dental work done feel and act healthier. After eliminating the cause of their pain and/or with an infection cleared, their breath will smell fresh again and their immune systems will strengthen.

Microchips and Pet Travel

Microchips – We encourage the use of microchips to give your pet an additional source of identification in the unfortunate event of being lost, or for international travel. To microchip your pet, Heart of Chelsea injects a tiny electronic chip – about the size of a grain of rice – just under your pet's skin between the shoulder blades. The number on the chip, along with your personal contact information is then entered into a national database for easy retrieval. If your pet is lost and found, you'll promptly be reunited. Microchips are often injected at the time of spay or neuter.

Traveling with your pet – Our doctors can provide you with a valid certificate of health to be used for travel with your pet, whether domestic or internationally. Prior to your visit with us we recommend you're fully aware of the documentation required for the country you're traveling to, along with the airline's specific requirements for you and your pet.

Holistic Veterinary Care

Heart of Chelsea Animal Hospital is proud to offer a full range of alternative treatment modalities to complement our conventional care.

Acupuncture – Acupuncture is a gentle method of harmonizing the body's functions by inserting very fine needles through the skin at key locations. Used to treat a variety of conditions including gastrointestinal disorders, respiratory problems, neurological disorders, musculoskeletal disorders and skin conditions.



Herbal Medicine – Chinese and Western herbal therapies each have their own unique historical development spanning thousands of years. Herbal formulas use synergistic combinations of plant substances that can often be used in place of pharmaceutical drugs with fewer side effects. They are often used to treat a variety of illness and diseases, such as joint, respiratory or digestive problems, or to promote the well-being of healthy pets.

Homeopathy – Homeopathy is a proven whole-health system of medicine that has been used effectively for hundreds of years. Natural remedies are used to gently restore the patient to the highest level of mental and physical health. Although homeopathy can address acute problems such as trauma and allergic reactions, it is widely used to treat chronic or long-term degenerative diseases such as allergies, arthritis, kidney disease, diabetes, bladder infections and many behavioral problems.